

**ALVAO**

IT SERVICE MANAGEMENT  
TOOLS

# *Certificate*



*This certificate is to certify that*

**Mr. Krzysztof Twaróg**

*has completed the vocational training*

Implementer of ALVAO Asset Management

Implementer of ALVAO Service Desk

*held on*

29. 9. 2015 - 2. 10. 2015

A handwritten signature in blue ink, positioned above a dotted line.

*signature of lecturer*